



# SIT20322 CERTIFICATE II IN HOSPITALITY

Study With Axial Training To Get The Skills and Succeed



The SIT20322 Certificate II in Hospitality qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

**Study Mode**

Workplace & Online

**Duration of Course**

Up to 12 Months

**Total Units**

12 [5 Core & 7 Elective]



## Requirements

You will need to have access to a Lap Top or Desk Top Computer with working speakers or headphones and a suitable, reliable internet connection.



## Career Outcomes

bar attendant.  
café attendant.  
catering assistant.  
food and beverage attendant.  
front office assistant.  
porter.





# SIT20322

## CERTIFICATE II IN HOSPITALITY



### Pathways To Further Study

Certificate III in Hospitality

Certificate IV in Hospitality

Diploma of Hospitality

Diploma of Hospitality Management

### Course Units

#### Core:

- SITXWHS005 Participate in safe work practices
- SITHIND006 Source and use information on the hospitality industry
- SITXCOM007 Show social and cultural sensitivity
- BSBTWK201 Work effectively with others
- SITHIND007 Use hospitality skills effectively

#### Elective:

- SITXFSA005 Use hygienic practices for food safety
- SITXFSA006 Participate in safe food handling practices
- BSBCMM211 Apply communication skills
- SITHFAB025 Prepare and serve espresso coffee
- SITHFAB021 Provide responsible service of alcohol
- BSBTEC201 Use business software applications

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